

CERTIPORT®



- x 7 K L V exam has questions.
- x The maximum exam time is 50 minutes.

Exam Process

The exam experience follows this process:

1. Tutorial . The tutorial (this page) provides helpful information about the exam environment. [Read the tutorial carefully](#). When you are ready to begin taking the exam, select Start Exam .
2. Exam Questions . The exam timer starts, and the questions appear. You can move forward and back through them, answer them, and mark them for review or feedback.
3. Exam Summary . The exam summary indicates the questions you have answered, not answered, marked for review, and marked for feedback. You can review and change your answers. The exam timer stops, and your answers are submitted when you select Finish Exam .
4. Feedback . You can leave feedback about the exam and individual questions. When you finish leaving feedback, select Exit Exam to display your score report.

Exam Interface and Controls

Each page of the exam has three panes.



1. The Information pane at the top of the page shows the current question number, the total number of questions, and the remaining exam time. The progress bar fills to indicate the percentage of questions answered.
2. The Content pane in the center of the page contains the question and answer options. [Some Content panes are divided horizontally or vertically into sections. You might need to move the section dividers or scroll the panes to display all the content on your screen.](#)
3. The Navigation pane at the bottom of the page contains the following commands for moving through the exam.

Go to Summary	Displays the Exam Summary page that shows the questions you've answered, marked for review, and marked for feedback.
Mark for Review	Flags the question to indicate that you want to return to it before you finish the exam.
Mark for Feedback	Flags the question to indicate that you want to leave feedback about it.
Tools ▼	Displays a menu of commands that allow you to access exam environment instructions or change the color scheme. Other tools, such as a calculator or reset button, might be available for the current question.
Back	Saves your response and moves to the previous question.
Next	Saves your response and moves to the next question.
Finish Exam	Submits your answers, stops the exam timer, and moves to the exam feedback stage.

Reviewing Questions

The Exam Summary appears after the final exam question. You can also move to this page by selecting [Go to Summary](#) from any question.

Feedback and Exam Results

After you submit your answers, you can leave feedback about individual exam questions and about the exam in general. The exam team will review your feedback and use it to improve future exam experiences. You cannot change your answers during the feedback stage.

You leave feedback about individual questions in Comment mode. For each question you comment on, select a comment category and subcategory. If none of the category or subcategory options apply to your comment, select Other.

The screenshot shows a 'Leave Feedback for Question 2' dialog box. The question text is partially visible: 'You are purchas...', 'You need to sele...', and 'Which model sho...'. The options are: 'A. iPhone X', 'B. iPhone 8', 'C. iPhone 7', and 'D. iPhone 6s'. The feedback dialog has a 'Comment Category' dropdown menu, a 'Subcategory' dropdown menu, a large text input area, and 'Cancel' and 'Submit' buttons. The background shows a navigation bar with 'Back', 'Next', 'Start Exam', 'Start for Review', 'Leave Feedback', and 'Tools'.

When you finish leaving feedback or the feedback period ends, select [Exit Exam](#) to display your exam score report.

This is the end of the tutorial. Select [Start Exam](#) to leave the tutorial and start the exam. [Your exam time begins when you start the exam.](#)

END OF TUTORIAL